

File a Complaint

Thank you for filing a complaint. Our team will review your submission and be in touch soon.

Preliminary Questions

Please indicate which of the following your complaint is about: State Agency

What agency is your complaint about: State Auditor's Office

Personal Information

First Name:	Tina
Last Name:	Rice
Address:	313 W Main Street
City:	Epworth
State:	IA
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Phone Number:	563-542-2812
Phone Type:	cell
Email:	tinalricelmsw@gmail.com

Complaint Details

Briefly summarize your complaint. Please be as specific as possible about:

- what decisions, communications or services you are concerned about,
- when they occurred,
- their impact on you,
- what you think is unfair about the decision, communication or service, and
- any file or reference numbers related to your complaint.

What is your complaint?

I am an advocate working on behalf of Austin Goodman. Austin was acquitted on a state case and then charged in federal courts. We have evidence of corruption and collusion between city and county officials that all his charges stem from intimidation and retaliation for whistleblowing activities. We have reached out to multiple city, county, state, and federal entities seeking an investigation or audit of activities related to his cases, but we continually get the run-around. We have even caught some individuals/public employees in lies to avoid involvement. We have evidence of it all and ask you to please schedule a time to meet with me or one of the other individuals involved in advocating for Austin, who is being held pending a federal court date in Muscatine County jail.

Please include, if possible, names, titles and contact information for the main people you have dealt with at the organization(s), and the dates you have been in contact with them.

Who have you dealt with there?

Sonya Heitshuisen, and Rob Sand directly within the State Auditor's Office. We did reach out to other offices to try to hold them accountable, but as of now, we have made little to no progress.

Tell us about any complaint, appeal, review or reconsideration process you have used, or other steps you have taken to have your complaint dealt with. What was the response or review decision? Please include dates of your requests and any responses you received.

How have you tried to resolve your concerns? Have you filed any appeals or complaints?

We have filed multiple complaints across licensing boards for various parties involved, and some of the complaints have received follow-up emails stating that they will be reviewed at a board meeting; however, as of now, there is no concrete action. My concern is that this man has been sitting in jail for 71 days and does not belong there.

What outcome or resolution would be reasonable to you?

How can we help you resolve the complaint?

We would be happy to provide you with the work we have done and the evidence to support the claims we are making. The primary goal is to get Austin released, at least pending his trial. He is not a danger to anyone. He is a college-educated accountant, not a hardened criminal. House arrest would be okay, but he should not be in a jail cell. His attorney finally filed a motion to dismiss, although poorly done, but that court date is not until 12/29/2025 at 9:00 am. Aside from that, we would like the public employees to do their jobs and audit the behaviors of those involved in the railroading of Austin in favor of supporting a wealthy businessman. We fully intend to continue to pursue this in the 8th District Court of Appeals if necessary, so we just implore you to step up and help us hold people accountable to do their jobs.

You may submit documents and evidence by mail, fax, email, or by using this form. The most important documents you can provide are correspondence you've received from the agency you are complaining about – particularly ones that communicate decisions they have made or respond to the concerns you've raised with them.

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Submitted on December 12, 2025 1:52 PM